

Dear Dealer:

First of all, thank you for purchasing and recommending Ride Engineering products to your customers at your fine dealership. **Please note our pricing structure is tiered to pass additional savings onto you depending on your order size.**

Tiered Pricing:

Please call for pricing details.

1st Time Buyers:

The initial order must be over \$50 to help us cover the cost of processing your dealer application.

Product Guarantee:

Ride Eng. stands behind our products. Should certain items not sell well after a reasonable amount of time has passed, those items can be returned for full credit with no restocking fees, provided they still fit current models (items may be subject to a 10% -15% repackaging fee depending on condition). With over 300 part numbers in stock, we can always find the right items to suite your customer's needs.

Shipping & Handling:

As an added bonus, we offer free shipping and handling (UPS ground) to our customers on all orders over \$120. Stores that order under the \$120 minimum will pay a flat \$10.00 fee. Expedited shipping charges like next day to 3 day select, will be applied to the invoice based on UPS rates and package weight.

Terms:

Ride Engineering offers no net terms on initial orders. However, once a positive credit history is established, **net 30 terms** will be made available upon request (note: 1% will be added for every 30 days past due). To save the \$11.00 C.O.D. fee, fill out the credit card information on your dealer application and fax or e-mail it to us.

Customer Service:

Should you ever have a question or concern regarding our products, contact us immediately and we will respond within 24 hrs. If your customers require special assistance, you are welcome to have them contact us directly.

Drop Ship Policy:

Drop Shipments must be over \$50 and you will be charged the freight to the customer.

Pricing:

Prices are subject to change without notice.

Shortages:

Any shortage of product must be reported within **5** business days of receipt or such claim is forever waived.

Dealer Acceptance: Order placement by dealers is considered an agreement to all terms and policies stated above.